


Website disclosure of Lending Service Providers/ Digital Lending Partners:

| Particulars | Details |
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| Name of the Lending Service Provider ("LSP") An agent of a Regulated Entity who carries out one or more of lender's functions or part thereof in customer acquisition, underwriting support, pricing support, servicing, monitoring, recovery of specific loan or loan portfolio on behalf of REs in conformity with extant outsourcing guidelines issued by the Reserve Bank. | Intellend Technologies Advisors Private Limited |
| Name of the Digital Lending App ("DLA") Mobile and web-based applications with user interface that facilitate digital lending services. DLAs will include apps of the Regulated Entities (REs) as well as those operated by LSPs engaged by REs for extending any credit facilitation services in conformity with extant outsourcing guidelines issued by the Reserve Bank | Intellend Technologies Advisors Private Limited |
| Logo of the LSP & DLA |  |
| Details of activities for which the LSP is engaged | 1. Customer Acquisition 2. Initial Background Check, Pre-Assessment and Fraud Assessment 3. Assistance In KYC and Recoveries 4. Assistance In Customer Support |
| Details of activities for which the DLA is engaged | 1. Customer Acquisition 2. Initial Background Check, Pre-Assessment and Fraud Assessment 3. Assistance In KYC and Recoveries 4. Assistance In Customer Support |
| Contact Details of Nodal Grievance Redressal Officer of LSP & DLA | Name: Mr. Bodhisattwa Gupta Email ID: support@intellendtech.com Mobile No: +91 84519 11810 Address: 1601 Valentina, Lodha Paradise, Majhiwada, Thane - 400601 |
| Contact Details of Nodal Grievance Redressal Officer of Lender | STEP-1 Grievance Redressal Officer: Ms. Preksha Bharucha Address: MAS Financial Services Limited 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009. Contact: 079-41106501 E-Mail: mfsl@mas.co.in If the customer's issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at The Nodal Officer: Mr. Bharat Mori Address: MAS Financial Services Limited, 6 Ground Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009. Contact: 079- 41106500 E-Mail: pno@mas.co.in STEP-2: If the customer is not satisfied with the response provided by the Company or closure of complaint by the Company, he/she may raise the complaint with the Reserve Bank of India (RBI) at following: To, Centralized Receipt and Processing Centre (CRPC), Reserve Bank of India, 4th Floor, Sector 17, Chandigarh – 160017 Toll Free: 14448 Or Can lodge a complaint-on-complaint lodging portal of the Ombudsman - https://cms.rbi.org.in . or by e-mailing to : crpc@rbi.org.in |
| Details of Customer Support of LSP/ DLA | Customer Helpline: +91 84519 11810 |
| Link to section on website of LSP/ DLA for customers to lodge a complaint | https://www.intellendtech.com/grievance-redressal-policy.html |
| Website URLs, including App links in Google Play Store or Apple Appstore | NA |
| Link to Privacy Policy of LSP/ DLA | https://apply.intellendtech.com/privacy |
| Link to Customer Data Handling and Storage Policy of LSP/ DLA | https://apply.intellendtech.com/privacy |
| Details of loan products provided through MAS Financial Services Limited | Product: Working Capital Term Loan Loan Amount: Upto ₹5,00,000 Interest rates: up to 36% per annum Tenures: Upto 360 days. APR: Upto 45% |
| Sachet Portal (Link): | https://sachet.rbi.org.in/home/index |
| Name of the Lender | MAS Financial Services Limited |